Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

(Currently amended) A method for providing products, the method comprising:
 receiving, at [[an]] a first automatic product/service dispensing machine at a location in a
 micronetwork of proximally located diverse automatic product/service dispensing machines, a request for
 an item; and

responsive to a determination that the item is unavailable at a current the first automatic product/service dispensing machine, providing a user with an alternative redemption product redirection information regarding at least one alternative location at which the item may be obtained.

(Currently amended) The method as recited in claim 1, wherein the alternative redemption
product is a redemption coupon providing a user with redirection information regarding at least one
alternative location at which the item may be obtained comprises:

providing the user with a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

3. (Currently amended) The method as recited in claim 2, wherein the redemption coupon may be redeemed at a store providing the user with a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines comprises:

providing directions to the location of the at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

- (Currently amended) The method as recited in claim [[2,]] 1, wherein the and further comprising;
 providing the user with a redemption coupon that is redeemable at the at least one alternative
 location is an electronic redemption coupon.
- 5-11. (Canceled)

12. (Currently amended) A computer program product in a computer readable media for use in a data processing system for providing products, the computer program product comprising:

first instructions for receiving, at [[an]] a first automatic product/service dispensing machine at a location in a micronetwork of proximally located diverse automatic product/service dispensing machines, a request for an item; and

second instructions, responsive to a determination that the item is unavailable at a current the first automatic product/service dispensing machine, for providing a user with an alternative redemption product redirection information regarding at least one alternative location at which the item may be obtained.

13. (Currently amended) The computer program product as recited in claim 12, wherein the alternative redemption product is a redemption coupon second instructions comprises:

third instructions for providing the user with a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

14. (Currently amended) The computer program product as recited in claim 13, wherein the redemption coupon may be redeemed at a store: third instructions comprises:

fourth instructions for providing directions to the location of the at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

15. (Currently amended) The computer program product as recited in claim 13; wherein the redemption coupon is an electronic redemption coupon. 12, and further comprising:

third instructions for providing the user with a redemption coupon that is redeemable at the at least one alternative location.

- 16-22. (Canceled)
- 23. (Currently amended) A system for providing products, the system comprising: means for receiving, at [[an]] <u>a first</u> automatic product/service dispensing machine <u>at a location</u> in a micronetwork of proximally located diverse automatic product/service dispensing machines, a request for an item; and

means, responsive to a determination that the item is unavailable at a current the first automatic product/service dispensing machine, for providing a user with an alternative redemption product. redirection information regarding at least one alternative location at which the item may be obtained.

- 24. (Currently amended) The system as recited in claim 23, wherein the alternative redemption product is a redemption coupon: redirection information comprises a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.
- 25. (Currently amended) The system as recited in claim 24, wherein the redemption coupon may be redeemed at a store: redirection information further comprises directions to the location of the at least one second automatic product/service dispensing machine.
- 26. (Currently amended) The system as recited in claim 24, wherein the 23, and further comprising means for providing the user with a redemption coupon is an electronic redemption coupon. that is redeemable at the at least one alternative location.

27-33. (Canceled)